Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	15	(text or message or voice adj mail) with subdivid$4 near3 content	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 10:36
L2	228	(emial or e-mail) with server and message and (sort$4 or divid$3 or subdivid$3) adj2 (message or content or text)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 10:46
L3	36063	2 and "709"/$.ccls. or "705"/$. ccls.	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 10:46
L4	132	2 and ("709"/$.ccls. or "705"/$. ccls.)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 10:59
L5	11	4 and (divid$4 or subdivid$3) adj2 (messgae or content)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 11:00

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	0	customer adj servce and agent and analy$5 near2 (data or content)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 15:49
L2	0	customer adj servce and analy$5 near2 (data or content)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 15:49
L3	0	customer adj servce and analy$5 near2 (data or content or information)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 15:50
L4	0	customer adj servce	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 15:50
L5	3185	customer adj service and analy$5 near2 (data or content or information)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 15:50
L6	2382	5 and message	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 15:50
L7	1977	6 and (automat$4 or dss or decision adj support or knowledge adj management)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 15:51
L8	1853	7 and (messgage or information) same (sort$4 or manag$4 or analy$6 or divid$4 or subdivid$3)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:02
L9	1679	8 and database	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:02

L10	502	8 and (forward$4 or transmit$4) adj2 (message or content)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:04
L11	321	9 and workflow	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:04
L12	309	11 and response	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:05
L13	311	11 and respon$4	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:07
L14	0	13 and subdivid$4 adj message	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:06
L15	307	13 and (communication or network)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:06
L16	315	11 and (respon$4 or feedback)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:09
L17	4602738	16 and message near$4 receiv$4	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:10
L18	129	16 and message near4 receive$2	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2005/11/17 16:11